

TPS Privacy Policy for Business Partners

Last Updated: 02/09/2023

We, Three Palm Software, take your privacy seriously.

We are committed to processing your personal data in accordance with its responsibilities under the [General Data Protection Regulation](#) (GDPR) and we will not sell, share, disclose, or exploit your data or use your personal information for commercial purposes.

Categories of personal information

We only process information you provide to us. For example, information you provide to us when you fill out a form, sign an agreement, request information, post a comment, send us an email or otherwise communicate with us. This type of information includes your name, email address, phone number, and other contact or identifying information you choose to provide.

Use of Information

We will use your information to:

- Communicate with you about our products, and services;
- Provide technical support;
- Respond to your comments, questions, inquiries or requests;
- Request feedback and to otherwise contact you about your request;
- Perform customer surveys;
- For other general operations, administrative, and customer services related activities when reasonably required by TPS.

Legal Basis

The processing of personal data is necessary for aforementioned purposes including the performance of the respective contractual relationship with business partners. Unless indicated otherwise, the legal basis for the processing of personal data is in accordance with contract (GDPR Article 6 1.b), or legitimate interests (GDPR Article 6 1.f) in certain circumstances. When processing of personal data is necessary to comply with a legal obligation, the legal basis for the processing is Article 6 (1) (c) of the GDPR.

Retention of Collected Information

TPS will only retain your personal data for as long as needed for the specific purpose of processing and in accordance with TPS's records management policy, or as otherwise required by the laws and regulations of a particular jurisdiction.

All personal data will be deleted or destroyed as soon as possible where it has been confirmed that there is no longer a need to retain it.

Privacy rights

You have the below rights for your personal data:

1. To fix errors
2. To delete/erase
3. To restriction of processing/limit use and disclosure
4. To data portability
5. To object/opt-out
6. To notice
7. To access
8. To know where data is collected from
9. To Non-discrimination

Sharing of Information

It is our policy not to share your personal data with third parties unless otherwise required by law or jurisdiction.

Confidentiality and Security

The security of your personal information is very important to us. We have adopted technical, physical, and administrative procedures to help protect your personal data. Please be aware, however, that despite our efforts, no security measures are perfect or impenetrable and no method of data transmission that can be guaranteed against any interception or other type of misuse.

Children under 18

We do not knowingly collect personal information from children under 18. If we learn that we have collected any personal information from a child under the age of 18, we will delete that information from our system as quickly as possible. If you believe that we may have collected information from a child under 16, please contact us.

Changes to Privacy Policy

TPS reserves the right to modify this policy at any time to reflect the regulatory environment and TPS data collection principles. "Last Updated" date in this policy can be used to determine when it was last changed. When changes are made to this policy, the revised version will be posted on TPS website or a notice will be sent to the primary email address specified in your account.

Questions and suggestions

If you have questions or comments about this privacy policy, please contact:

Phone: 1-408-356-3240

Email: info@threepalmsoft.com